



PARISH TAYLOR

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A multifaceted professional seeking an Entry Level Diesel Mechanic position that will allow for mechanical growth within a company.

SKILLED PHOTOGRAPHER AND CUSTOMER SERVICE REPRESENTATIVE, STRONG WORK ETHIC, CREATIVE, DILIGENT AND PRODUCTIVE.

EXPERIENCE

JANUARY 2018 – PRESENT

CORE SENIOR SPECIALIST, VERIZON WIRELESS- COLUMBUS, OH

- Aid store and call center agents via credit review and activation support for our indirect and corporate store locations
- Use problem solving skills to identify problems and devise strategies to work around potential system issues
- Demonstrate leadership and accurate consultation for multiple points of sale across the company infrastructure

AUGUST 2017 – JANUARY 2018

CUSTOMER RETENTION, VERIZON WIRELESS- COLUMBUS, OH

- Leveraged knowledge of Verizon services and products to rebuild customer relations
- Listened to customers and negotiating ways to repair broken promises, miscommunications and human error

JANUARY 2016 – AUGUST 2017

EXPERIENCE SPECIALIST, VERIZON WIRELESS- COLUMBUS, OH

- Worked face to face in store to promote a positive customer experience
- Utilized communication skills to earn the right to suggest and close sales for new and existing customers

OCTOBER 2015 – JANUARY 2016

VAULT BANKER, HOLLYWOOD CASINO- COLUMBUS, OH

- Maintained a precise and organize inventory of vault cash and chips
- Adhered to strict security protocol to prevent error or incident

JULY 2014 – SEPTEMBER 2015

PRODUCTION MANAGER, HUSTON GRAPHICS & PRINTING- GREELEY, CO

- Designed Custom Embroidery and Laser Engraving
- Consulted customers and produce drafts to ensure satisfactory results
- Demonstrated and instructed operation of commercial embroidery, auto screen press and laser engraving software and machines.

JUNE 2013 –JULY 2014

PHOTOGRAPHER, CROME CARS OF COLUMBUS- COLUMBUS, OH

- Responsible for car photography and inventory
- Managed online web database for multiple dealerships in the Columbus area
- Maintained invoicing and documentation for clients

AUGUST 2009 –JUNE 2013

SERVER, CAFÉ DA VINCI- COLUMBUS, OH

- Developed restaurant image by providing fast and courteous service to guests
- Participated as an excellent team member to accomplish goals and objectives established by the company

EDUCATION & CERTIFICATIONS

SEPTEMBER 2019

TECH TRACK, AMERICAN DIESEL TRAINING CENTERS, COLUMBUS, OH

SELECTIVE PROGRAM DESIGNED TO SUPPLY INDUSTRY WITH VETTED, HIGH CHARACTER PROFICIENTLY TRAINED TECHNICIANS. HANDS ON INTENSIVE 12- WEEK PROGRAM FOCUSING ON PMI, ELECTRICAL, DIAGNOSTICS, BRAKES, AND EMISSIONS

NOVEMBER 2019

- **GRIT GUARD**, STEMCO- TOTAL QUALITY MAINTENANCE
- **STEMCO QWIK KIT**, STEMCO- TOTAL QUALITY MAINTENANCE
- **CREWSON ABA INSTALLATION**, STEMCO- TOTAL QUALITY MAINTENANCE
- **GUARDIAN/PRO TORQ**, STEMCO- TOTAL QUALITY MAINTENANCE
- **VOYAGER/DISCOVER PRO TORQ TRAINING**, STEMCO- TOTAL QUALITY MAINTENANCE

2018

MASTER OF COMPUTER SCIENCE, FRANKLIN UNIVERSITY, OH

2013

BACHELOR OF FINE ARTS, COLUMBUS COLLEGE OF ART AND DESIGN, OH