



# WILLIAM KAVANAUGH

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Multi-talented professional with a strong Military background, seeking an Entry Level Diesel Mechanic position in a fast paced and growing environment.

SOLID MILITARY TRAINING, FAMILIAR WITH A VARIETY OF TOOLS, STRONG WORK ETHIC, RESPONSIBLE AND DEPENDABLE, UPBEAT AND ENERGETIC, VERSATILE.

## EXPERIENCE

**JUNE 2016 – NOVEMBER 2016**

**STOCK PICKER**, MARTIN BROWER- FAIRFIELD, OH

- Safely, accurately filled and packed orders for nationwide distribution using a headset
- Maintained quality service by following company policy and procedures

**MARCH 2016 – JUNE 2016**

**SHIPPING AND RECEIVING CLERK**, COHEN BROTHERS RECYCLING- MIDDLETOWN, OH

- Scheduled inbound and outbound freight to comply with operations
- Complied with rules, regulations, and procedures to maintain a safe and clean work environment

**JULY 2015 – DECEMBER 2015**

**WAREHOUSE WORKER**, SHERWIN WILLIAMS- CINCINNATI, OH

- Collaborated with team members to organize loads efficiently, maintained a clean and safe working environment
- Loading and unloading inventory using a forklift
- Developed positive customer relationships through friendly greetings and excellent service

**FEBRUARY 2015 – JULY 2015**

**TRUCK DRIVER**, COLLEGE HUNKS HAULING- CINCINNATI, OH

- Provided safe, on-time, and dependable transportation with a safe driving record
- Assisted customers during the moves with excellent customer service
- Fast-paced industry involving continual body activity; lifting items weighing 50-400 lbs.

**MAY 2014 – FEBRUARY 2015**

**LAWN CARE SPECIALIST**, TRUE GREEN- FAIRFIELD, OH

- Determined proper lawn products and tools for individual lawn maintenance problems.
- Created lawn diagnostic reports in coordination with supervisors and customers

**MAY 2013 – NOVEMBER 2014**

**DELIVERY DRIVER, A&S PLAYZONE- SPRINGBORO, OH**

- Maintained complete records regarding the invoices, production shipped, and special instructions regarding delivered
- Regularly and responsibly handled the customer service complaints and resolved them with complete customer satisfaction

**DECEMBER 2010 – JANUARY 2013**

**LABORER, TRADESMAN INT.- CINCINNATI, OH**

- Measured and cut tile, measured spaces for installation, prepared walls and floors
- Maintained clean work area reducing the risk of workplace injury
- Use power saws and tools to make measurements, cut tile, and properly layout the designs

**OCTOBER 2008 – AUGUST 2011**

**US ARMY**

- Gathered and provided all source intelligence
- Established and followed protocols as a Platoon guide, Squad leader, and team leader
- Vital participant in determining plan to find the enemy
- Skills in Intel gathering, sorting through data collected and creating actionable plans

**JUNE 2010 – APRIL 2011**

**DISASSEMBLER, XEROX, MIDDLETOWN, OH**

- Handled all customer relations issues in a gracious manner and in accordance with company policies
- Assisting customers in fulfilling their copy and print needs
- Knowledge of upkeep, mild troubleshooting and general knowledge of printers, computers, etc.

**SEPTEMBER 2009 – MAY 2010**

**SECURITY OFFICER, ALLIED BARTON, CHARLOTTE, NC**

- Worked armed and unarmed security positions
- Used problem solving skills to handle disagreements
- Respond promptly to confrontations in high pressure situations

## **EDUCATION & CERTIFICATIONS**

**AUGUST 2018**

**TECH TRACK, AMERICAN DIESEL TRAINING CENTERS, COLUMBUS, OH**

**SELECTIVE PROGRAM DESIGNED TO SUPPLY INDUSTRY WITH VETTED, HIGH CHARACTER PROFICIENTLY TRAINED TECHNICIANS. HANDS ON INTENSIVE 12- WEEK PROGRAM FOCUSING ON PMI, ELECTRICAL, DIAGNOSTICS, BRAKES, AND EMISSIONS**

**2010**

**ASSOCIATES IN INTELLIGENCE OPERATIONS, COCHISE COLLEGE- SIERRA VISTA, AZ**

**2010**

**BS IN POLITICAL SCIENCE, JOHNSON C SMITH UNIVERSITY- CHARLOTTE, NC**

OCTOBER 2008- AUGUST 2011

**INTELLIGENCE ANALYST**, ARMY RESERVE- UNITED STATES

