DONALD NORRIS

115 Woolweaver Ave., Hamden OH 43065 · (740) 972 - 2641
djnorris117@gmail.com

Organized individual with a background in delivering high-quality customer service is seeking employment as an Entry Level Diesel Mechanic.

STRONG WORK ETHIC, RESPONSIBLE AND DEPENDABLE, CREATIVE, HONEST, INNOVATIVE AND RESOURCEFUL.

EXPERIENCE

OCTOBER 2017 – PRESENT

MANAGER, MULLINS PIZZA- MCARTHUR, OH

- Performing all transactions at the register quickly and accurately including taking an order, applying coupons or discounts, giving the customer a total, handling cash and counting back change correctly
- Responsible for accurate and up to standards food preparation per customer request
- Maintain sanitation, health, and safety standards in work areas
- Cook the exact number of items ordered by each customer, working on several different orders simultaneously
- Follow recipes, piece controls and presentation specifications as set by the restaurant management

EDUCATION & CERTIFICATIONS

DECEMBER 2019

TECH TRACK, AMERICAN DIESEL TRAINING CENTERS, COLUMBUS, OH

SELECTIVE PROGRAM DESIGNED TO SUPPLY INDUSTRY WITH VETTED, HIGH CHARACTER PROFICIENTLY TRAINED TECHNICIANS. HANDS ON INTENSIVE 12- WEEK PROGRAM FOCUSING ON PMI, ELECTRICAL, DIAGNOSTICS, BRAKES, AND EMISSIONS

DECEMBER 2019

- **BENDIX BRAKES,** COMPREHENSIVE AIR BRAKE SYSTEM TRAINING
- **GRIT GUARD,** STEMCO- TOTAL QUALITY MAINTENANCE
- **STEMCO QWIK KIT,** STEMCO- TOTAL QUALITY MAINTENANCE
- **CREWSON ABA INSTALLATION,** STEMCO- TOTAL QUALITY MAINTENANCE
- **GUARDIAN/PRO TORQ,** STEMCO- TOTAL QUALITY MAINTENANCE
- **VOYAGER/DISCOVER PRO TORQ TRAINING,** STEMCO- TOTAL QUALITY MAINTENANCE
- **EPA 609,** MAINSTREAM ENGINEERING CORPORATION
- **DISTRIBUTOR SALES TRAINING,** STEMCO- TOTAL QUALITY MAINTENANCE

2019

DIPLOMA, VINTON COUNTY HIGH SCHOOL, MCARTHUR, OHIO